



About Us

RHA Health Services tailors its programs and services to meet the individual needs of the people we serve. Our mental health and substance use recovery services for individuals who are deaf and/or hard of hearing are designed to serve people of all ages who communicate primarily through sign language, including those who are:

- Culturally Deaf
- Deaf-Blind
- Hard of Hearing
- Late-Deafened
- Newly Deafened

Contact Us For Services

To refer someone to the RHA Behavioral Health Program for the Deaf and Hard of Hearing in the State of North Carolina, please contact:

Linda Harrington
Statewide Program Director
919.825.2869 (VP/Office)
919.250.9817 (Fax)
LHarrington@rhanet.org

Lindsey Gray
Statewide Business Manager
919.518.9293 (VP/Office)
919.250.9817 (Fax)
LGray@rhanet.org

To learn more about our services,
please visit our website @

www.rhahealthservices.org.

Find us on 



Mental Health,
Developmental Disabilities,
and Substance Abuse Services
HEALTH AND HUMAN SERVICES



Behavioral Health Services for the Deaf & Hard of Hearing

www.rhahealthservices.org



Our Services For The Deaf and Hard of Hearing

We offer a wide range of behavioral health services to people who are Deaf and Hard of Hearing. All of our service providers in the DHH program are fluent in sign language and able to communicate directly with the people we serve. Services offered by our program include:

- Comprehensive Clinical Assessments
- Mental Health Counseling & Therapy
- Substance Use Counseling
- Psychiatric Services & Evaluation
- Crisis Intervention Services
- Peer Support Services
- Consultation and Education
- Outreach and Support



Culturally Competent Communication

In the Deaf and Hard of Hearing community, there are often differences in preferred modes of communication, attitudes toward hearing loss, life experiences, and education. All of these components impact attitudes towards and understanding of substance use disorders and mental health needs. We respect the unique needs of the Deaf and Hard of Hearing community and provide services, including communication access, that are both effective and culturally sensitive to the diverse needs of the Deaf and Hard of Hearing population.

Bringing Services To You

Our licensed and certified mental health professionals provide services both in-person and through video technology to ensure that everyone has access to needed services:

- When face-to-face services are not possible or feasible, we use HIPAA-compliant Polycom video equipment to provide a secure and stable audio-visual transmission between service-users and therapists.
- At RHA Behavioral Health Program for the Deaf and the Hard of Hearing, we contract with the State of North Carolina to serve all 100 counties in the state.
- We offer six fixed offices with DHH staff and consumer access to 30+ secure video locations around the state, ensuring access to all Deaf and Hard of Hearing consumers.



Fees & Payment For Services

- Medicaid
- Free of charge services funded through a state contract (for eligible individuals only)
- Medicare
- Private Insurance
- Income-based sliding scale available for out-of-pocket payments

