C3356 Services

Walk-In Clinic & Behavioral Health Urgent Care

Same Day Access Walk-In Clinic (Hrs: 8am - 5pm M - F)
- Walk in anytime during our business hours to discuss your treatment needs - no appointment necessary.

Behavioral Health Urgent Care (BHUC)
- 24/7 Walk-In Crisis Services
- Nursing & Clinical Staff on every shift
- Triage/Assessment to determine level of care needed
- Observation Unit
- Crisis Planning & Counseling
- Peer Support Services

Call 828.254.2700 For Same Day Access Walk-In Clinic & BHUC Unit

24/7 Mobile Crisis (MCM) Services

Call 1.888.573.1006

The C3356 Center is also “home-base” for the western team of RHA Mobile Crisis (MCM) Services, available whenever you need them day or night, 24/7/365, only a phone call away!

Our experienced MCM team can come to your location, wherever you are in the community, to provide safe, on-site stabilization, intervention and support when a person is experiencing a mental health, substance use or developmental disability crisis. MCM services are provided around the clock so we’re here whenever you need us!

Pharmacy Services

Successful management of psychiatric medication is critical to a healthy recovery. For your safety and convenience, we have a community pharmacy located within the C3356 Center to ensure that individuals are able to fill their prescriptions on the day they are written:

ABCCM 356 Pharmacy

Hours: 1 pm - 5 pm Mon - Wed
9 am - 1 pm Thur, Closed Fri - Sun
Call 828.259.5306
Fax 828.259.5320
The Neil Dobbins Center (Facility-Based Crisis)

Admission Line: 828.253.6306
Fax Number: 828.210.1404

The Neil Dobbins Center (NDC) is a 24 hr secured facility offering:
- Intensive, short-term treatment and stabilization of individuals experiencing acute mental health, substance use or co-occurring developmental disability crises.
- Non-hospital medical detox services to individuals actively using alcohol, illicit substances, opioids or benzos
- Evaluation/Assessment
- 24 hr Clinical Supervision
- Case Management
- Group & Individual Therapy
- Treatment for up to 7 days
- Aftercare Plan/Discharge Planning

RHA Health Services
Outpatient Care

Outpatient and community-based services are a vital part of the recovery process and can help you maintain your progress while working towards long-term mental health wellness and the goal of living substance-free. RHA is here to help with a continuum of services to meet every level of need. Our Outpatient Services at C3356 include:
- Comprehensive Clinical Assessments (CCA)
- Individual & Group Therapy
- Psychiatric Services
- Medication Management
- Community Support Team (CST)
- Assertive Community Treatment Team (ACTT)
- Substance Abuse Intensive Outpatient Program (SAIOP)

Call 828.254.2700 for Outpatient Services
Hrs: 8 am - 5 pm Mon. - Fri.

Peer Support Services
NAMI & Peer Living Room

Having the understanding and guidance of someone who has “been there” before can be a tremendous help when beginning one’s own recovery journey. Certified Peer Support Specialists offer education and support while fostering an environment of trust, respect and resiliency for individuals in recovery. The C3356 Center integrates Peer Support and effective self-advocacy into a holistic approach to wellness. Peer Support Services are offered by:
- NAMI Western North Carolina Peer & Family Support (M, Tu, Thur: 10 - 3)
  Call NAMI 828.505.7353
- RHA Health Services Peer Living Room, ACT Team, BHUC & Outpatient Care
  Call RHA 828.254.2700
  (Peer Living Room Hrs: 9 - 5 Mon. - Fri.)

Contact Us

Our Location:
356 Biltmore Ave.
Asheville, NC 28801
www.C3356.org

Main Phone:
(828) 254-2700
Fax: (828) 254-1524

24/7 Mobile Crisis (MCM) Services:
1-888-573-1006
Call 911 for medical or life-threatening emergencies.

A Special Thank You To Our Community Partners: